

### Results key:

★ Platinum ≥ 95%    ★ Gold 90 – 94%    ☆ Silver 80 – 89%    ★ Bronze 70 – 79%    □ Participant < 70%

Company Name	Scope of Survey	Overall Score	Corporate Strategy	Integration	Management Practice	Environmental Impact Areas	Social Impact Areas	Assurance & Disclosure
<b>Australia &amp; New Zealand submissions:</b>								
Australian Broadcasting Corporation	Global	★	★	★	★	★	★	★
City West Water Ltd	Australia	☆	★	☆	☆	★	☆	★
Colliers International	Australia	□	☆	□	□	□	□	□
Country Energy	Australia	★	★	★	★	☆	★	☆
Diageo Australia	Australia	★	★	★	★	★	★	★
ENERGEX	Australia	★	★	☆	☆	□	★	□
EnergyAustralia	Australia	★	★	★	★	★	★	★
Foster's Group Limited	Global	★	★	★	★	★	★	★
Henry Davis York	Australia	☆	★	☆	☆	★	☆	★
Laing O'Rourke	Australia	★	☆	★	★	★	□	□
New Zealand Post Group	New Zealand	☆	★	★	☆	□	★	★
PricewaterhouseCoopers	Australia	★	★	★	★	☆	★	★
Sensis Pty Ltd	Australia	★	★	★	★	☆	★	★
Western Power	Australia	★	★	★	★	□	□	□

Australian & New Zealand submissions are surveys submitted through St James Ethics Centre in Australia by Australian and/or New Zealand companies.

<b>Global submissions:</b>								
Anglo American	Global	★	★	★	★	☆	★	★
British Airways	Global	☆	★	★	☆	★	★	★
Imperial Tobacco Group	Global	★	★	★	★	★	☆	★
Jaguar Land Rover	Global	☆	★	☆	☆	☆	★	★
Kimberly-Clark Corporation	Global	☆	★	★	☆	★	☆	☆
Serco Group	Global	★	★	★	★	□	★	★
Tata Consultancy Services	Global	★	★	★	★	☆	★	★

Global submissions are surveys submitted through Business in the Community in the UK by global companies with operations in Australia and/or New Zealand.

### 2009 CRI Award Winners (Australia and New Zealand):

- ★ Best Overall Performance Platinum Award: **EnergyAustralia** – for the company that has achieved the highest overall score in the 2009 Aus/NZ CRI.
- ★ Platinum Award Certificate: **Australian Broadcasting Corporation** and **Country Energy** – for companies that have achieved a Platinum overall score (≥95%) in the 2009 Aus/NZ CRI.
- ★ Best Progress Gold Award: **PricewaterhouseCoopers** – for the company that has achieved a Gold overall score in the 2009 Aus/NZ CRI and the highest score improvement between 2008 and 2009.
- ☆ Best Progress Silver Award: **New Zealand Post Group** – for the company that has achieved a Silver overall score in the 2009 Aus/NZ CRI and the highest score improvement between 2008 and 2009.
- ★ Best Progress Bronze Award: **Western Power** – for the company that has achieved a Bronze overall score in the 2009 Aus/NZ CRI and the highest score improvement between 2008 and 2009.

### CRI Leaders' Network (Australia):

ANZ; BHP Billiton; Boral; EnergyAustralia; Rio Tinto; Toyota Australia; and Westpac Banking Corporation.

Australian Broadcasting Corporation and Country Energy are also eligible to join the CRI Leaders' Network in 2010.

CRI Leaders' Network refers to Australian and/or New Zealand companies that have achieved ≥ 95% in previous Aus/NZ CRI surveys.

### BITC Platinum Companies (Global):

Anglo American; BHP Billiton; British Telecom; Rio Tinto; Tata Consultancy Services; Unilever; and Xstrata.

BITC Platinum Companies refers to global companies with operations in Australia and/or New Zealand that have achieved ≥ 95% in previous Index surveys submitted in the UK.



“ An independent benchmark like the CRI is the best way for a company to truly gauge its performance in key areas like the community and environment. Using the CRI pushes us to improve year after year and shows our commitment to doing the right thing. ”

**Best Overall Performance Platinum Award**  
2009 Aus/NZ CRI - 1st Place

**George Maltabarow**  
Managing Director  
EnergyAustralia




“ The ABC delivers content of the highest quality on multiple platforms to audiences across Australia and internationally. Our approach to Corporate Responsibility is that while delivering this content we ensure every part of our business activity impacts responsibly and positively on the community and environment. To meet the community's high expectations of the ABC we have explicitly incorporated Corporate Social Responsibility goals into our Strategic Plan for 2010-2013. ”

**Mark Scott**  
Managing Director  
Australian Broadcasting Corporation




“ At Country Energy corporate responsibility is integral to our corporate strategy. The CRI process provides independent and comprehensive feedback on how well we are doing relative to our internal targets as well as to industry best practice. Our progress in the survey has been a pleasing reflection of the company's commitment to corporate responsibility principles. ”

**Craig Murray**  
Managing Director  
Country Energy




“ Corporate Responsibility is an integral part of our business – it is not a sideshow. PwC's corporate responsibility commitment includes our contribution to the community, protecting the environment, creating the right culture for our people and embedding these values in everything we do. The CRI helps us to not only measure our performance but to be transparent in our results. ”

**Mark Johnson**  
Chief Executive Officer  
PricewaterhouseCoopers




“ The New Zealand Post Group is taking real and tangible actions to incorporate sustainability into the foundations of our everyday business. An improved focus and some real dedication from our hard working team has achieved a rapid improvement in the Group's performance over the three years we've participated in the Index. ”

**Brian Roche**  
Chief Executive  
New Zealand Post Group




“ My ambition is to completely transform this business ... when I say that I mean change what it feels like to work in and change what it feels like to do business with ... and to me that is all tied up intimately with our notion of sustainability. We use the CRI as our overall sustainability measure in this transformation. ”

**Doug Aberle**  
Managing Director  
Western Power

